## Research Design Qualitative Quantitative Approaches

John W. Creswell



SAGE Publications
International Educational and Professional Publisher
Thousand Oaks London New Delhi

2 2

The design of a study begins with the selection of a topic and a paradigm. Paradigms in the human and social sciences help us understand phenomena: They advance assumptions about the social world, how science should be conducted, and what constitutes legitimate problems, solutions, and criteria of "proof" (Firestone, 1978; Gioia & Pitre, 1990; Kuhn, 1970). As such, paradigms encompass both theories and methods. Although they evolve, differ by discipline fields, and often are contested (Phillips, 1987), two are discussed widely in the literature: the qualitative and the quantitative paradigms (Philips, 1987; Reichardt & Cook, 1979; Webb, Beals, & White, 1986). In this book a qualitative study is designed to be consistent with the assumptions of a qualitative paradigm. This study is defined as an inquiry process of understanding a social or human problem,

whether the predictive generalizations of the theory hold true. and analyzed with statistical procedures, in order to determine on testing a theory composed of variables, measured with numbers, titative paradigm, is an inquiry into a social or human problem, based setting. Alternatively a quantitative study, consistent with the quanreporting detailed views of informants, and conducted in a natura based on building a complex, holistic picture, formed with words,

for the study. paradigm. First, however, one needs to begin by selecting a focus for pursuing the methodology—the process of research—within the In this chapter I address the selection of a paradigm and a format

## A FOCUS FOR THE STUDY

scholarly study. It may emerge through an extensive literature review, through practical experiences be suggested by colleagues, researchers, or advisors, or be developed The focus for a study is the central concept being examined in a

erudite language. This perspective may result from reading meaning of the project. A common shortcoming of beginning searchers." At this stage in the design, frame the answer to study is about helping college faculty become better re-Focus the topic by describing it succinctly, drafting a working with straightforward, uncomplicated thoughts, easily read and before being set in print. Good, sound research projects begin published articles that have undergone numerous revisions researchers is that they frame their study in complex and the question so that another scholar might grasp easily the "My study is about at-risk children in the junior high," "My sentence try to describe the focus concisely. Complete the following sentence: "My study is about . . ." Possible responses: title, and considering whether it is researchable. In a single understood.

of research. Although some would suggest that the title be saved Drafting a working title for the study will help focus the direction

> central concept before the writer at an early stage. Undoubtedly for last, I recommend a working draft at this time to position the this working title will be modified as one proceeds with a project.

or topic of the study. a double title. An example of a double title: "An Ethnography: son's thoughts, consider a title no longer than 12 words, eliminate as "An Approach to . . ." and "A Study of . . ." Use a single title or brief and avoid wasting words. Eliminate unnecessary words such most articles and prepositions, and make sure it includes the focus Understanding a Child's Perception of War." In addition to Wilkin-Wilkinson (1991) provided useful advice for creating a title: Be

by individuals as they plan a study: criteria for making this decision. Below are questions often asked Next consider whether this topic is researchable. One needs

ability of data? Is the topic researchable, given time, resources, and avail-

attention? Is there a personal interest in the topic in order to sustain

in the state, region, nation)? Will the results from the study be of interest to others (e.g.,

(or attractive to a doctoral committee?) Is the topic likely to be publishable in a scholarly journal? Does the study (a) fill a void, (b) replicate, (c) extend, or (d)

Will the project contribute to career goals?

develop new ideas in the scholarly literature?

colleagues, noted authorities in the field, academic advisors, and and to ask others for their reactions to a topic. Seek reactions from faculty committee members and colleagues Before proceeding with a study, one needs to weigh these factors

## A PARADIGM FOR THE STUDY

#### The Two Paradigms

Once one is comfortable proceeding with a specific focus, the next decision involves selecting an overall paradigm for the study. I present two choices—the qualitative and the quantitative—that have roots in 20th-century philosophical thinking.

The quantitative is termed the traditional thinking.

The quantitative is termed the traditional, the positivist, the experimental, or the empiricist paradigm. The quantitative thinking comes from an empiricist tradition established by such authorities as Comte, Mill, Durkheim, Newton, and Locke (J. Smith, 1983). The qualitative paradigm is termed the constructivist approach or naturalistic (Lincoln & Guba, 1985), the interpretative approach (J. Smith, 1983), or the postpositivist or postmodern perspective (Quantz, 1992). It began as a countermovement to the positivist tradition in the late 19th century through such writers as Dilthey, Weber, and Kant (J. Smith, 1983).

### Assumptions of the Paradigms

To understand the assumptions of each paradigm, writers have contrasted them on several dimensions (Firestone, 1987; Guba & Lincoln, 1988; McCracken, 1988). Although these contrasts are a heuristic device (seldom do actual studies exemplify all of the ideal characteristics of either paradigm), they bring into stark contrast the nature of alternative strategies (Patton, 1988). Table 1.1 displays assumptions of quantitative and qualitative paradigms based on ontological, epistemological, axiological, rhetorical, and methodological approaches. It is important to understand these assumptions because they will provide direction for designing all phases of a research study (in the chapters to follow).

On the ontological issue of what is real, the quantitative re-

 Table 1.1
 Quantitative and Qualitative Paradigm Assumptions

	Question	Quantitative	Qualitative
Assumption Ontological Assumption	What is the nature of reality?	Reality is objective and singular, apart from the researcher.	Reality is subjective and multiple as seen by participants in a study
Epistemological Assumption	What is the relationship of the researcher to that researched?	Researcher is independent from that being researched.	Researcher interacts with that being researched.
Axiological Assumption	What is the role of values?	Value-free and unbrased	Value-laden and biased
Rhetorical Assumption	What is the language of research?	Formal Based on set definitions Impersonal voice Use of accepted quantitative words	Informal Evolving decisions Personal voice Accepted qualitative words
Methodological Assumption	What is the process of research?	Deductive process Cause and effect Static design—categories isolated before study Context-free Generalizations leading to prediction, explanation, and understanding Accurate and reliable through validity and reliability	Inductive process Mutual simultaneous shaping of factors Emerging design—categories identified during research process Context-bound Patterns, theories developed for understanding Accurate and reliable through yerification

tionnaire or an instrument. For the **qualitative** researcher, the only reality is that constructed by the individuals involved in the research situation. Thus multiple realities exist in any given situation: the

searcher views reality as "objective," "out there" independent of the researcher. Something can be measured objectively by using a ques-

researcher, those individuals being investigated, and the reader or audience interpreting a study. The qualitative researcher needs to report faithfully these realities and to rely on voices and interpretations of informants.

of the study and actively reports his or her values and biases, as well as the value nature of information gathered from the field. The language of the study may be first person and personal. is that the qualitative investigator admits the value-laden nature ence between this approach and that of the qualitative researcher closely from the evidence gathered in the study. The major differusing impersonal language, and reporting the "facts"-arguing entirely omitting statements about values from a written report, study in a quantitative project. This feat is accomplished through of values in a study. The researcher's values are kept out of the distance between him- or herself and those being researched. This actual collaboration. In short, the researcher tries to minimize the with or observing informants over a prolonged period of time, or response has implications, too, for the axiological issue of the role they study, whether this interaction assumes the form of living select a systematic sample, and be "objective" in assessing a situation. surveys and experiments, researchers attempt to control for bias, main distant and independent of that being researched. Thus in The qualitative stance is different: Researchers interact with those The quantitative approach holds that the researcher should researcher to that being researched, the two paradigms also differ On the epistemological question, the relationship of the re-

Another distinction is the **rhetoric**, or language of the research. When a **quantitative** researcher writes a study, the language should be not only impersonal and formal but also based on accepted words such as *relationship*, *comparison*, and *within-group*. Concepts and variables are well defined from accepted definitions. This orientation marks a quantitative study. Different words mark **qualitative** studies; authors of qualitative texts during the 1980s (e.g., Lincoln & Guba, 1985) constructed a language distinct from the traditional research language in order to emphasize the qualitative paradigm. Such words as *understanding*, *discover*, and *meaning* formed the glossary of emerging qualitative terms. Moreover, the

language of qualitative studies became personal, informal, and based on definitions that evolved during a study.

study—that differs too. One approaches a quantitative methodology of the study has emerged a methodology—the entire process of a contribute to the theory and that enable one to better predict, explain, are tested in a cause-and-effect order. Concepts, variables, and the researcher and that researched, the role of values, and the rhetoric prevails. Categories emerge from informants, rather than are idenenhanced if the information and instruments used are valid and and understand some phenomenon. These generalizations are free). The intent of the study is to develop generalizations that beyond these predetermined hypotheses (the research is context throughout the study (in a static design). One does not venture hypotheses are chosen before the study begins and remain fixed by using a deductive form of logic wherein theories and hypotheses tified a priori by the researcher. This emergence provides rich reliable. Alternatively, in a qualitative methodology inductive logic tion, to mention a few techniques available. informants or "triangulating" among different sources of informaresearcher talks about steps for verifying the information with the information may not surface in a study, or, if it does, the help explain a phenomenon. The question about the accuracy of "context-bound" information leading to patterns or theories that From these distinctions about reality, the relationship between

#### A Single Paradigm

the study. Although in Chapter 10 I address combined paradigm designs, compelling reasons exist for a single paradigm at this time. Pragmatically, to use both paradigms adequately and accurately consumes more pages than journal editors are willing to allow and extends dissertation studies beyond normal limits of size and scope. By examining studies in journals that employ combined paradigms, one can see that they tend to be funded projects with multiple investigators collecting data over an extended period of time. Using both paradigms in a single study can be expensive, time-consuming, and lengthy

(Locke, Spirduso, & Silverman, 1987). Also researchers (and faculty) seldom are trained in the skills necessary to conduct studies from more than one paradigm; individuals learn one paradigm, and this perspective becomes the dominant view in their research.

### Criteria for Selection

How, then, does one choose between the qualitative and the quantitative paradigms? Table 1.2 presents five criteria that illustrate factors to consider.

asset for those choosing the qualitative approach. computer software programs, experience in using these, too, is an provide illustrations of good writing. With the advent of qualitative experiences with qualitative journals and texts are important to paradigm. The qualitative approach incorporates much more of a quantitative journals in the library would choose the quantitative literary form of writing than the quantitative approach. Library ing, statistics, or computer statistical programs and familiar with or experiences. An individual trained in technical, scientific writedly this worldview may be affected by a second factor—training objective stance using survey or experimental instruments. Undoubtaction with informants. Others may be more comfortable with an some individuals see reality as subjective and want a close interlogical, rhetorical, and methodological assumptions. For example, the qualitative or quantitative ontological, epistemological, axio-Another factor is psychological attributes. Because quantitative Researchers bring to a study a worldview, an outlook, that favors

Table 1.2 Reasons for Selecting a Paradigm

Criteria	Quantitative Paradigm	Qualitative Paradigm
Researcher's Worldview	A researcher's comfort with the ontological, epistemological, axiological, rhetorical, and methodological assumptions of the quantitative paradigm	A researcher's comfort with the ontological, epistemological, axiological, rhetorical, and methodological assumptions of the qualitative paradigm
Training and Experience of the Researcher	Technical writing skills; computer statistical skills; library skills	Literary writing skills, computer text- analysis skills, library skills
Researcher's Psychological Attributes	Comfort with rules and guidelines for conducting research, low tolerance for ambiguity, time for a study of short duration	Comfort with lack of specific rules and pro- cedures for conducting research; high tolerance for ambiguity; time for lengthy study
Nature of the Problem	Previously studied by other researchers so that body of literature exists; known variables; existing theories	Exploratory research; variables unknown; context important; may lack theory base for study
Audience for the Study (e.g., journal editors and readers, graduate committees)	Individuals accustomed to/supportive of quantitative studies	Individuals accustomed to/supportive of qualitative studies

ble frustrations. This researcher also would have a shorter time for the study. Alternatively the qualitative design is one in which the "rules" and procedures are not fixed, but rather are open and in an experimental design involve a shorter period of time than that required of qualitative designs. Hence a researcher who engages in a quantitative study seeks out this paradigm because it offers a

low-risk, fixed method of research without ambiguities and possi-

procedures and rules exist for the research. In addition, collecting

studies are the traditional mode of research, carefully worked-out

information and analyzing data from surveys or from instruments

collection alone. to have time for a lengthy study, one requiring at least a year for data the risks inherent in an ambiguous procedure. This person, too, needs emerging. This design calls for an individual who is willing to take

plete, or simply missing. not guide the study because those available are inadequate, incomnon being studied. In many qualitative studies a theory base does on the context that may shape the understanding of the phenomevariables are largely unknown, and the researcher wants to focus to be explored because little information exists on the topic. The substantial body of literature exists on which the researcher can tested and verified. For qualitative studies the research problem needs build. Variables are known, and theories may exist that need to be quantitative studies the problem evolves from the literature, so a problem is an important factor, albeit only one on the list. For quantitative studies is open to debate. However, the nature of the Whether certain "problems" are better suited for qualitative or

understands or at least supports as a viable, legitimate methodology of journal editors, journal readers, graduate committees, or colleagues in the field. The paradigm of choice must be one the audience must be sensitive to the audience, whether this audience consists A final factor is the audience for the research. A choice of paradigm

#### METHODS ASSOCIATED WITH THE PARADIGMS

for data collection and analysis to be associated with the paradigm At this stage in the design, it is useful to consider the method

lacktriangledown Identify a tentative guiding method for use within the qualitative or quantitative paradigm. Consider quantitative methods as consisting of two types:

Experiments include true experiments with the random assignment of subjects to treatment conditions and quasi experi-

> cluded within quasi experiments are single-subject designs. ments that use nonrandomized designs (Keppel, 1991). In-

Surveys include cross-sectional and longitudinal studies using questionnaires or structured interviews for data collection with the intent of generalizing from a sample to a population (Babbie, 1990).

types for data collection, analysis, and reporting writing, or overall sciences offer several traditions. These traditions may be method categorized qualitative research into the interpretive approach, of communication, and symbolic interactionism. M. Smith (1987, chology, holistic ethnography, cognitive anthropology, ethnography designs that include all phases in the research process. Jacobs (1987), proaches. Tesch (1990) identified 20 types and categorized them into artistic approaches, systematic approaches, and theory-driven apfor example, discussed designs in human ethology, ecological psya historical sketch of the evolution of qualitative approaches from cognitive studies, and historical inquiry. McCracken (1988) advanced tives, biological perspectives, the case study, personal accounts, regularities, the comprehension of meaning, and reflection. Lancy those addressing the characteristics of language, the discovery of sociology, psychology, anthropology, evaluation research and ad-(1993) noted anthropological perspectives, sociological perspecministrative sciences, and consumer research. In qualitative methods (or approaches) the human and social

frequently found in human and social science research: To limit the types in this book, I cite examples from four designs

of time by collecting, primarily, observational data (Wallen tural group in a natural setting during a prolonged period Ethnographies, in which the researcher studies an intact cul-Spradley, 1979). Examples in this book are drawn also from alities encountered in the field setting (Grant & Fine, 1992; typically evolves contextually in response to the lived re-& Fraenkel, 1991). The research process is flexible and bedded within conventional ethnography. In this approach critical ethnography, a style of discourse and analysis emthe researcher chooses between conceptual alternatives and

value-laden judgments to challenge research, policy, and other forms of human activity (Thomas, 1993). Critical ethnographers attempt to aid emancipatory goals, negate repressive influences, raise consciousness, and invoke a call to action that potentially will lead to social change.

Grounded theory, in which the researcher attempts to derive a theory by using multiple stages of data collection and the refinement and interrelationship of categories of information (Strauss & Corbin, 1990). Two primary characteristics of this design are the constant comparison of data with emerging categories, and theoretical sampling of different groups to maximize the similarities and the differences of information.

Case studies, in which the researcher explores a single entity or phenomenon ("the case") bounded by time and activity (a program, event, process, institution, or social group) and collects detailed information by using a variety of data collection procedures during a sustained period of time (Merriam, 1988; Yin, 1989).

Phenomenological studies, in which human experiences are examined through the detailed descriptions of the people being studied. Understanding the "lived experiences" marks phenomenology as a philosophy based on the works of Husserl, Heidegger, Schuler, Sartre, and Merlau-Ponty (Nieswiadomy, 1993), as much as it is a method of research. As a method the procedure involves studying a small number of subjects through extensive and prolonged engagement to develop patterns and relationships of meaning (Dukes, 1984; Oiler, 1986). Through this process the researcher "brackets" his or her own experiences in order to understand those of the informants (Nieswiadomy, 1993).

## A FORMAT FOR COMPOSING SECTIONS

Assuming that one has a paradigm for the guiding methodology in the study and a method type within this paradigm, the next step is to conceptualize a format for the entire study.

▼ Select a format for the overall design of the study. The format for a quantitative study conforms to standards easily identified in journal articles and research studies. The form generally follows the model of an introduction, a literature review, methods, results, and discussion. In planning a quantitative study and designing a dissertation proposal, consider the following three-part format to sketch the overall plan:

## Example 1. Quantitative Format

Introduction

Context (Statement of the Problem)

Purpose of the Study

Research Questions or Objectives or Hypotheses

Theoretical Perspective

Definition of Terms

Delimitations and Limitations of the Study

Significance of the Study

Review of the Literature

Methods

Research Design

Sample, Population, or Subjects

Instrumentation and Materials

Variables in the Study

Data Analysis

Appendices: Instruments

The plan shown in Example 1 is a standard format for a social science study, although the order of the sections, especially in the introduction, may vary from study to study (see Miller, 1991; Rudestam & Newton, 1992). It presents a useful model for designing the sections of a plan for a dissertation or sketching the topics to be addressed in a scholarly study.

The format is much less standardized in qualitative designs than quantitative designs. A fundamental characteristic, however, should be that the design is consistent with the qualitative paradigm

assumptions. Moreover, with qualitative research relatively new on the landscape of human and social science research, the design ideally should convey a strong rationale for the choice of a qualitative design. In light of these points, I propose two alternative models: Example 2 is one I have used, and Example 3 is recommended by Marshall and Rossman (1989):

### Example 2. Qualitative Format

Introduction

Statement of the Problem

Purpose of the Study

The Grand Tour Question and Subquestions

Definitions

Delimitations and Limitations

Significance of the Study

rocedure

Assumptions and Rationale for a Qualitative Design

The Type of Design Used

The Role of the Researcher

Data Collection Procedures

Data Analysis Procedures

Methods for Verification

Outcome of the Study and Its Relation to Theory and Literature Appendices

# Example 3. Qualitative Format (Marshall & Rossman, 1989)

Introduction and General Questions or Topic

Significance of the Research

Site and Sample Selections

Researcher's Role in Management, Including Entry, Reciprocity, and Ethics

Research Strategies

Data Collection Techniques

Managing and Recording Data

Data Analysis Strategies

Management Plan, Timeline, Feasibility

Appendices

Although these two examples are similar, my model emphasizes more introductory topics, such as definitions, delimitations, and limitations, as well as information about the assumptions and specific design used in the study. Regardless of the differences, both models represent a reasonable format for a qualitative design.

#### SUMMARY

ture of reality (the ontological assumption), the relationship of the quantitative paradigm assumptions. These differences are the nastudy, based on the distinctive characteristics of the qualitative and researchable. I recommended choosing a single paradigm for the a single sentence that completes the thought, "My study is about study. I addressed focusing a topic by using the techniques of scripting ...," drafting a working title, and addressing whether the focus is researcher to that being researched (the epistemological assumpmethod types discussed in this book are surveys and experiments, a paradigm, one needs to specify the method used. Quantitative the nature of the problem, and the audience for the study. Within skills, and the overall size of the project. I suggested that the rationale The rationale for a single paradigm is based on such issues as time, process of the research study (the methodological assumptions) language and words (the rhetorical assumption), and the overall tion), the role of values (the axiological assumption), the use of the paradigm and the method type, one considers the methodology theory studies, case studies, and phenomenology studies. From qualitative method types (or designs) are ethnographies, grounded of each paradigm, training and experience, psychological attributes, for the paradigm of choice be based on worldview or assumptions In this chapter I focused on selecting a paradigm for a scholarly

RESEARCH DESIGN

the format for the entire study. Examples were provided of formats for designing quantitative and qualitative studies.

### WRITING EXERCISES

- Draft a working title for your study. Use the suggestions advanced in this chapter for the design of the title. If preparing a dissertation or a thesis, prepare the title page for the study.
- 2. Develop a table of contents for the study, based on one of the formats presented in this chapter

## ▼ ADDITIONAL READINGS

Firestone, W. A. (1987). Meaning in method: The rhetoric of quantitative and qualitative research. Educational Researcher, 16(7), 16-21.

William Firestone examines both a quantitative and a qualitative study of the same research question. He provides a clear discussion of the two methodologies and of their underlying assumptions. Further analysis shows the different uses of rhetoric in the two paradigms. Differences in the use of language and of presentation are linked to fundamental differences in the paradigms. An important conclusion is that although different in assumptions and methods, quantitative and qualitative research can be seen usefully as complementary, rather than rival, designs.

Guba, E. G., & Lincoln, Y. (1988). Do inquiry paradigms imply inquiry methodologies? In D. M. Fetterman (Ed.), Qualitative approaches to evaluation in education (pp. 89-115). New York:

Praege

Egon Guba and Yvonna Lincoln provide axioms that distinguish between the conventional [positivistic] and the alternative (naturalistic) paradigms in the social sciences. These differences are the nature of reality, the relationship of the knower to the known, the outcomes of inquiry, the dynamics of action, and the role of values in inquiry. In addition they provide excellent visual renderings of the methodology of the conventional and naturalistic inquiry. The authors see these methodologies as "non-miscible in any proportion" [p. 111]. And they advocate that methodologies are rooted in paradigms, and that researchers should be observant of the assumptions that undergird their research.

Howe, K., & Eisenhart, M. (1990). Standards for qualitative (and quantitative) research: A prolegomenon. Educational Researcher, 19(4), 2-9.

Kenneth Howe and Margaret Eisenhart emphasize that, as positivism is no longer a viable epistemological doctrine, the debate between

than methodological purity. tion of the importance and rigor of appropriate techniques, rather warrant, and (e) value constraints; these underline the authors' percepanalysis, (c) understanding of background assumptions, (d) overall effective application of chosen techniques of data collection and questions and techniques of data collection and analysis, [b] the standards for educational research are (a) the fit between research questions drive the methodology, and not vice versa. Five general epistemology. They stress the importance of ensuring that the research aspects of various research methodologies, rather than on abstract qualitative and quantitative paradigms needs to focus on particular

Marshall, C., & Rossman, G. B. (1989). Designing qualitative research. Newbury Park, CA: Sage.

design emerges from a consideration of the methodological literature. tive proposals might address concerns of positivist researchers. The section on proposal format offers useful advice on how qualitamethods. They stress the importance of demonstrating how research guide to the steps involved in justifying the use of qualitative research a design provides useful advice. In addition the authors offer a clear tions, focus of the study, and research design. This six-step plan for review of related literature, statement of the problem, research quesof a qualitative proposal: introduction, significance of the research, Catherine Marshall and Gretchen Rossman outline the sections

Rudestam, K. E., & Newton, R. R. (1992). Surviving your dissertation. Newbury Park, CA: Sage

sis from SPSS statistical procedures. This book is an excellent guide ferences among statistical tests, and tables on how to present analyresearch. They provide many useful tables, such as a table on difa section on methods of inquiry wherein they identify the characfor doctoral dissertation and master's thesis students. teristics of qualitative and quantitative approaches to educational faculty committees, and addressing writing issues. They also advance ing a literature review, presenting tables and figures, working with entire dissertation process, such steps as selecting a topic, conduct-Kjell Rudestam and Rae Newton provide readers with advice on the

> Salomon, G. (1991). Transcending the qualitative-quantitative desearch. Educational Researcher, 20(6), 10-18 bate: The analytic and systemic approaches to educational re-

what is most clearly a function of the particular aspect or unit of the about complementary differences in research paradigms and methnature of the two approaches. He proposes alternative sets of assumptive-qualitative dichotomy obscures the inherently complementary world one wishes to study. Complementing research paradigms and tions is necessarily superior to the other. It is important to select stresses authenticity and flux. No single paradigm or set of assumpappropriate to precision and measurement, the systemic approach ods. The analytic approach describes the assumptions and methods tions—the analytic and the systemic—as a more useful way of thinking methods means more than coexistence; it underlines how one approach can inform and guide the other Gavriel Salomon argues that the debate emphasizing the quantita-

Tuckman, B. W. (1990). A proposal for improving the quality of published educational research. Educational Researcher, 19(9),

method. Existing strategies of manuscript evaluation are clearly education has serious deficiencies, ranging from substance to scale. Design methodology would have the highest weight (six critecussion, and write-up. Each criterion would be rated on a 5-point methodology, manipulations and measures, statistics, results, disacross nine topical areas: problem, literature review, hypotheses, design nical guidance to authors. The proposed REF would have 30 criteria framework (REF) in order to better assess manuscripts and offer techinadequate. Tuckman proposes the adoption of a research evaluation a piece of research would be measured by its total score across all nine ria), and hypotheses the lowest (two criteria). The overall quality of ciation to sponsor the REF proposal search. A call is made for the American Educational Research Asso tions, and necessary evaluator training materials would be provided. areas. Worksheets would provide evaluators with subsidiary ques The REF could be adapted to allow the evaluation of qualitative re Bruce Tuckman argues that far too much published research in